

**Core Entertainment
Return To Play Guidelines 2021
FirstOntario Centre Additional Ice Rental Protocols**

COVID-19 ALERT:

We have taken enhanced health and safety measures to protect our venue guests, and staff. However, there is an inherent risk of exposure to COVID-19 in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the Hamilton Public Health Services (PHS), senior citizens and guests with underlying medical conditions are especially vulnerable. By entering the venue, you voluntarily assume all risks related to exposure to COVID-19, and Venue disclaims any and all liability related thereto. In accordance with the guidance and recommendations set forth by PHS and local health officials, we respectfully request that the following guests not attend tonight's event:

- Guests who are feeling sick or experiencing cold or flu-like symptoms (including fever, cough, and shortness of breath).
- Guests who have been diagnosed with, or believe to have contracted, COVID-19, unless you have had no fever for 72 hours (without use of medicine) and 10 days have passed since symptoms first appeared.
- Guests who have been in contact with an individual diagnosed with COVID-19 within the past 14 days.
- Guests who have traveled in the past 14 days.

For more information, please visit CoreEntertainment.ca.

All clients have a duty to notify Core Entertainment immediately if a participant and/or guardian has tested positive for COVID-19 after visiting FirstOntario Centre.

CLIENT EXPECTATIONS

- Venue guests, spectators, and coaches 12 years + **MUST** show proof of double vaccination along with photo ID to staff when entering the venue. Players/ ice participants under 18 are exempt from the double vaccination requirement.
 - Current methods of acceptable "proof" are 1) a physical copy of the Ontario Ministry of Health vaccination receipt indicating the individual has received 2 doses of acceptable vaccines, or 2) an Electronic copy of the Ontario Ministry of Health vaccination receipt indicating the individual has received 2 doses of acceptable vaccines. A government-issued photo ID is also required.
 - For more information on proof of vaccination requirements for the City of Hamilton visit: <https://www.hamilton.ca/coronavirus/proof-vaccination>.
 - The above policy is subject to change. Should the policy change, we will contact the person who was responsible for booking the ice time at FirstOntario Centre.
- It is mandatory that all patrons and participants entering the facility wear a mask at all times, with the exception of players on the ice wearing a helmet. Coaches/instructors who are not on ice, **MUST** wear a mask.

ENTRANCE / EXIT PROCEDURES

- All clients must arrive no earlier than **30 minutes prior** to their rental start-time; at the Ice Rental Entrance located on Bay St. (to the right of the Box Office).
- Clients and instructors **MUST** use the designated entrance/exit – no exceptions. *Please allow yourself time to park and arrive at the venue in time to change.*
- Clients cannot enter the venue until instructed to do so by FirstOntario Centre Management or venue security.
- Clients must meet the PHS requirements for entering a venue, and show proof of Covid-19 vaccination plus ID.
- Those who do not arrive 30 mins prior to ice time, and up till 30 minutes after their ice time will be refused entry.
- Please note the FirstOntario Centre has a **"no in and out"** policy at this time. Upon arrival, please decide if you will be accompanying your player and/or staying for the remainder of the ice time.
- Street parking/ parking lots are available around the venue.
- *Please note it is very important to run on time → One (1) hour of rental includes 50 minutes of ice time, and a 10-minute flood at the end of the hour.
- Any on-ice participant, and guest entering the venue, **MUST** sign in using the Waiver of Liability upon entry.



**ICE RENTAL
ENTRANCE/ EXIT**

SPECTATORS RULES & PROCEDURES

- There is no washroom access prior to your ice time. Washrooms for skaters and spectators will be identified once you've entered the venue
- Ice time includes the use of one microphone and audio system. Anyone using the microphone/audio system is always required to wear a mask.
- All clients must check-in and provide contact information at the screening table as well as pass a screening questionnaire. All clients 16 years of age or younger must have a guardian check them in.
- Guardians / Spectators will be directed to be seated in our designated viewing area in Section 120. Please wait for instructions from FirstOntario Centre staff how to get to your designated viewing area.
- All clients must always try to remain two metres apart when roaming inside the building.
- Clients are asked to respect and follow directions of FirstOntario Centre staff and directional signage at all times. Upon entry, on-ice participants will have access to select dressing rooms. Once ready, participants may not enter/exit the ice until instructed by venue staff.
- A water bottle, coffee, and light snacks are permitted in the venue.

DRESSING ROOM/ ICE TIME, ADDITIONAL RULES AND PROCEDURES

- Personal water bottles are permitted on the ledge of the benches.
- Please expect to be buzzed off the ice 10 minute to the end of your hour of ice.
- Use of any shower facilities, are not permitted.
- Participants and guests have 30 minutes to exit the building after their ice time.
- There is absolutely no drinking of alcohol in the venue at the time of your ice rental.
- Absolutely no spitting or horseplay at any time. These actions are against COVID-19 guidelines and will not be tolerated.
- FirstOntario Centre is not responsible for any loss due to theft, vandalism, or misuse of the facility. If you've lost an item please connect with us at CoreFCSecurity@coreentertainment.ca

Please note all on-ice activities/type of rental must be approved by venue management including bench use or that of similar nature. Please forward your requests to icerentals@coreentertainment.ca.



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