



Beyond Van Gogh is hiring multiple team members to lead our exhibition to success in Hamilton.

Seeking captivating, hard-working individuals with strong customer service backgrounds to be part of our Exhibition Floor Staff Team!

Exhibition Floor Staff

Job Description: Exhibition Floor Staff are the face of Beyond Van Gogh and are an essential part of the success of this world class immersive experience. Exhibition Floor Staff ensure the policies & procedures of each experience within the exhibit are operating to standard, allowing for guests to move safely and efficiently through each room; provide continual security presence throughout the experience, facilitating guest escalation issues as necessary alongside relevant management; and provide world class customer service to our guests, facilitating guest feedback and concerns to relevant management as necessary.

Responsibilities: Act as first point of contact for guests visiting the exhibit, assisting in the purchasing, redemption and facilitating of ticket purchases; ensuring all guests are aware of, and following, the exhibition health & safety policies at all times while inside the exhibit; providing a positive and welcoming level of customer service to guests at all times; and alongside merchandise store leadership, performing cashier, inventory, customer service, and restocking duties in the merchandise store.

Qualifications: High School Diploma Preferred. Previous professional experience in a hospitality, or customer service role strongly preferred. Fluency in English a must & a secondary language an asset. **MUST** be available to work weekends, evenings, and holidays. If this availability does not exist, kindly do not apply.

Position Details:

- **Location:** Hamilton Convention Centre
- **Part-time to Full-time Hours:** 20-40 per week
- **Application Deadline:** Open
- **Expected Start Date:** January 18, 2022 (Minimum 7 weeks with a likely extension)
- **Job Types:** Full-time, Part-time, Evening, Weekends, Holidays

To apply email resumes to michaella.putman@spectrarp.com

We thank all of those who apply but only those selected for an interview will be contacted.